## **Department of Finance and Management**

## **Department Description**

The Department of Finance and Management is responsible for the financial management of the city including the development, monitoring and control of the city's operating budgets; debt management, including the coordination of the capital improvements budget and the six-year capital improvements plan; grants management including budget preparation and program monitoring for several federal grant programs; procurement of goods and services including the administration of the city's procurement policies and procedures; the management of city real property including sale and acquisition of land and the construction, renovation, maintenance and security of facilities; and the implementation of a performance management system on a citywide basis.

### **Department Mission**

To protect and to enhance the fiscal integrity and efficient management of the city while promoting the Mayor's citywide program initiatives.

## **Strategic Priorities for 2006**

#### From the Columbus Covenant:

#### **Peak Performance and Customer Service**

- Support the measurement and management of service delivery performance citywide. The performance management team will coordinate the development of a performance information infrastructure that will enable city managers to accurately define residents' service needs and to optimize service delivery systems around those needs The team will also provide consulting services to managers within each of the city's 13 departments, assisting in the identification, definition, and periodic reporting of relevant measures of service performance.
- In conjunction with the Mayor's Office, launch Columbus\*Stat, a forum for the Mayor and his chief administrators to meet with departmental managers to examine systematically performance trends across all levels of the city's services. Columbus\*Stat will offer a systematic process of performance analysis, achievement recognition, and accountability for all city services.
- Assist with the effort to complete city capital improvement projects on time and on budget by monitoring established departmental timelines for capital projects and developing a citywide database for capital projects reporting. This will involve the implementation of a system to monitor the progress of various capital infrastructure projects throughout the city. The timely completion of these projects ensures that city tax dollars are spent efficiently and that projects are proceeding as expeditiously as possible.

- In conjunction with the Department of Technology and EBOCO, implement the city's V-Gov initiative which will enable a web-based procurement process that includes a contract compliance registration "one stop shop" for city contractors.
- The asset management group, through the Division of Facilities Management, has engaged a consultant to design and populate a comprehensive municipal capital planning and asset management system. The system will capture and establish a detailed asset inventory and a baseline of assessed facility condition across the city's real estate portfolio. The project, once completed, will provide a mechanism to evaluate and plan for capital asset needs and replacement schedules for buildings and building components owned and maintained by the city.
- The asset management group has commissioned a space needs assessment/master plan. The study, focusing on core buildings within the city's portfolio, will provide recommendations for effective use of existing space as well as recommendations to address additional space needs over the course of the next ten years.
- The Real Estate Management Office will assist the Department of Health in securing a site for a new Westside health center with the design completed in 2006 and construction expected in 2007.

#### Safety

- The asset management group will work with the Department of Public Safety to design Fire Station 10. The station, to be located in the Franklinton area, will be designed to be the city's first "green" and "LEED" (leadership in energy and environmental design) registered fire station. The design will incorporate technologies to increase building system efficiencies and reduce utility costs and environmental impacts.
- Develop contingency plans to address the potential impact of the deferred retirement option plan (DROP) on city safety forces.
- The Real Estate Management Office is working closely with the Department of Public Safety and the Parking Violations Bureau to find a new location for the city's impound lot. The lot will be moved from its current location on the Whittier peninsula to a new location with additional space that will include room for the possible relocation of the Division of Police's Strategic Response Bureau, crime lab and property room.
- The Facilities Management Division and the Real Estate Management Office are assisting the Department of Public Safety and the Division of Police in land acquisition, design and construction of a joint OSU/City of Columbus neighborhood policing center. The substation will also house the campus area community crime patrol and could incorporate a neighborhood pride center.

#### **Downtown Development**

 Develop a transition plan for the former police headquarters, consistent with planning for Gay Street development to the Scioto River.

## **2006 Budget Issues**

#### **Financial Management**

Various expenditure items are initially budgeted in the Finance and Management Department and, as necessary, transferred to other departments throughout the year. Examples are termination pay for general fund employees leaving city employment and certain legal expenses. By estimating these costs and appropriating them in Finance and Management's citywide account, the city ensures that it has at least partially accounted for those expenditures and that the funds reserved for those expenses are not diverted to other uses. An annual transfer of \$1,850,000 to the anticipated expenditure fund is also included in the citywide account.

#### **Facilities Management**

- Due to financial constraints, the payment of about \$1.1 million in real estate leases will continue to be funded out of the special income tax fund in 2006. The majority of the leases are for the Department of Public Safety.
- Facilities Management's 2006 budget includes over \$5.8 million to pay utility bills on behalf of other city agencies.
- In addition to utility expense, approximately \$620,000 is budgeted for custodial and maintenance supplies and service contracts for the Franklin County Municipal Court building. Likewise, approximately \$534,000 is budgeted for custodial contracts and on-staff maintenance for the Police and Fire Academy.
- Facilities Management's budget includes \$226,000 for utilities, materials and service contracts for security, landscaping and snow removal to maintain the Lincoln Theatre.

# **Budget and Performance Measure Summary**

DEPARTMENT FINANCIAL SUMMARY										
DIVISION SUMMARY		2003 Actual		2004 Actual		2005 Original propriation		2005 Estimated spenditures	F	2006 Proposed
Administration	\$	1,855,990	\$	1,913,591	\$	2,780,420	\$	2,241,416	\$	3,305,875
Finance Citywide		750,000		750,000		7,905,270		3,933,270		3,700,000
Financial Management		1,750,003		1,953,361		2,176,436		2,237,922		2,358,275
Citywide Technology Billings		7,788,696		, , -		-		· · · · · -		-
Facilities Management		11,825,758		11,539,803		12,243,234		12,784,515		14,543,477
TOTAL	\$	23,970,447	\$	16,156,755	\$	25,105,360	\$	21,197,123	\$	23,907,627

			DIVISIO	ON SUMMARY BY	CHARA	CTER				
ADMINISTRATION GENERAL FUND EXPENDITURES SUMMARY		2003 Actual		2004 Actual		2005 Original Propriation	_	2005 stimated penditures	P	2006 roposed
Personnel Materials & Supplies Services Capital Transfers TOTAL	\$	1,499,696 6,668 29,380 - - 1,535,744	\$ <b>\$</b>	1,448,559 12,015 132,134 - - - 1,592,708	\$	2,302,317 15,772 186,293 - - 2,504,382	\$ <b>\$</b>	1,798,080 16,472 203,593 - - 2,018,145	\$ <b>\$</b>	2,671,070 22,725 371,552 - - 3,065,347
PRINT SERVICES	<u> </u>	2003		2004		2005 Original		2005 stimated		2006
EXPENDITURES SUMMARY		Actual		Actual		ropriation	Ex	penditures	Р	roposed
Personnel Materials & Supplies Services Capital	\$	193,091 45,400 81,755	\$	197,268 36,239 87,376	\$	127,038 48,000 101,000	\$	118,196 32,505 72,570	\$	126,028 37,500 77,000
TOTAL	\$	320,246	\$	320,883	\$	276,038		223,271	\$	240,528

	DI	VISION S	SUMMARY BY CH	HARACTI	≣R				
FINANCIAL MANAGEMENT GENERAL FUND EXPENDITURES SUMMARY	2003 Actual		2004 Actual	0	2005 riginal ropriation	_	2005 stimated penditures	P	2006 Proposed
Personnel	\$ 782,999	\$	794,441	\$	991,769	\$	942,613	\$	1,229,825
Materials & Supplies	2,168		2,890		23,665		15,553		9,350
Services	108,084		213,531		213,267		350,422		163,468
Capital	-		_		-		_		-
Transfers	750,000		750,000		7,905,270		3,933,270		3,700,000
TOTAL	\$ 1,643,251	\$	1,760,862	\$	9,133,971	\$	5,241,858	\$	5,102,643
					2005		2005		
GENERAL FUND CITYWIDE	2003		2004		riginal		stimated	_	2006
TECHNOLOGY BILLINGS	 Actual		Actual	App	ropriation		penditures	_	roposed
Services	\$ 7,788,696	\$	-	\$	-	\$	-	\$	-
TOTAL	\$ 7,788,696	\$		<u>          \$                          </u>	-	<u>\$</u>	-		
FINANCIAL MANAGEMENT					2005		2005		
CDBG FUND	2003		2004	0	riginal	E	stimated		2006
EXPENDITURES SUMMARY	 Actual		Actual	App	ropriation	Exp	penditures	P	roposed
Personnel	\$ 395,202	\$	396,093	\$	430,345	\$	424,187	\$	448,592
Materials & Supplies	420		1,531		10,250		4,205		4,032
Services	399,370		504,986		457,140		453,704		413,008
Other Disbursements	61,760		39,889		50,000		47,238		90,000
TOTAL	\$ 856,752	\$	942,499	\$	947,735	\$	929,334	\$	955,632

	DI	VISION	SUMMARY BY CH	HARACT	ER			
FACILITIES MANAGEMENT					2005		2005	
GENERAL FUND	2003		2004		Original		Estimated	2006
EXPENDITURES SUMMARY	 Actual		Actual	App	propriation	Ex	penditures	Proposed
Personnel	\$ 5,347,339	\$	4,965,772	\$	5,017,191	\$	4,898,598	\$ 5,349,291
Materials & Supplies	361,693		287,373		411,830		409,045	420,067
Services	6,099,302		6,273,228		6,773,463		7,468,622	8,738,369
Other Disbursements	11,500		5,000		15,750		-	15,750
Capital	-		8,430		25,000		8,250	20,000
Transfers	-		-		-		_	-
TOTAL	\$ 11,819,834	\$	11,539,803	\$	12,243,234	<b>\$</b>	12,784,515	\$ 14,543,477
FACILITIES MANAGEMENT								
COMMUNITY DEVELOPMENT					2005		2005	
BLOCK GRANT	2003		2004	(	Original	E	Estimated	2006
EXPENDITURES SUMMARY	 Actual		Actual	App	ropriation	Ex	penditures	 Proposed
Capital	\$ 5,924	\$	-	\$	-	\$	-	\$ -
TOTAL	\$ 5,924	\$	-	\$	-	\$	-	\$

	DEPARTMENT SUMMARY BY FUND									
FUND SUMMARY		2003 Actual		2004 Actual	Aı	2005 Original opropriation		2005 Estimated penditures	F	2006 Proposed
General Fund Print Services Fund CDBG Fund	\$	22,787,525 320,246 862,676	\$	14,893,373 320,883 942,499	\$	23,881,587 276,038 947,735	\$	20,044,518 223,271 929,334	\$	22,711,467 240,528 955,632
Purchasing Stores TOTAL	\$	23,970,447	\$	16,156,755	\$	25,105,360	\$	21,197,123	<u>    \$      </u>	23,907,627

DE	DEPARTMENT PERSONNEL SUMMARY										
DIVISION	FT/PT*	2003 Actual	2004 Actual	2005 Budgeted	2006 Budgeted						
Administration											
General Fund	FT	21	18	31	32						
Print Services	FT	3	3	2	2						
Financial Management											
General Fund	FT	9	9	13	13						
Community Dev. Block Grant	FT	5	5	5	5						
Facilities Management											
General Fund	FT	92	82	86	85						
	PT	11	10	12	14						
TOTAL		141	127	149	151						
*FT=Full-Time PT=Part-Time											

	F	inance and Manage	ement Administra	tion	
Program:	Purchasing			2005 Appropriated	2006 Budget
Program Mission:	To promote cost- operations by acc goods and servic price and by selli at the highest price	quiring high-quality es at the lowest ng surplus goods	Expenditures Full-Time Part-Time	\$ 1,346,238 16 0	\$ 1,469,454 16 0
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Internal customer satisfaction rating	3.70	3.78	3.50	3.50	3.75
Average number of days for informal bid turnaround	33.0	25.0	25.7	27.2	30.0
Total number of informally bid contracts	1,735	1,381	1,418	715	n/a
Average number of days for formal bid turnaround	157.0	165.0	155.2	152.0	120.0
Total number of formally bid contracts	230	257	207	97	n/a

	Finance and Management Administration - Purchasing continued									
Program Measure:	2002	2003	2004	Mid-Year 2005	Target					
Average number of days for Universal Term Contract turnaround	2.40	1.30	1.10	0.90	3.00					
Total number of Universal Term Contract purchase orders	2,623	2,722	2,808	1,877	n/a					
External customer satisfaction rating	n/a	n/a	n/a	n/a	3.75					
Re-bid rate	0%	0%	6%	16%	10%					

	ı	Finance and Manag	ement Administra	tion			
Program:	Print Shop/Cop	y Center			2005		2006
					ropriated		Budget
Program Mission:		/ and quality print es to city agencies.	Expenditures Full-Time	\$	276,038	\$	240,528
	and copy service	is to city agencies.	Part-Time		2 0		2
			rant-nine		O		U
				Mi	id-Year		
Program Measure:	2002	2003	2004		2005	-	Γarget
Internal customer satisfaction rate	n/a	99%	n/a		100%		95%
Average turnaround, in days, for copy jobs	n/a	n/a	n/a		2		3
Average turnaround, in days, for print jobs	n/a	n/a	n/a		4		7

	Finance and Management Administration	- All Others		
Program:	Finance and Management Administration		2005 ropriated	2006 Budget
Program Mission:	To provide direction to all Finance and Management operations with the ultimate goal of protecting and enhancing the fiscal integrity of the city and efficiently operating city facilities.	Expenditures Full-Time Part-Time	\$ 752,088 9 0	\$ 1,132,218 10 0
Program:	Real Estate Management			
Program Mission:	To provide for the management, acquisition, sale and leasing of real property (other than rights-of-way and utility easements) used in city operations.	Expenditures Full-Time Part-Time	\$ 406,056 6 0	\$ 463,675 6 0

		Financial N	<i>l</i> lanagement		
Program:	Budget			2005	2006
Program Mission:	useful, credible, a timely financial in	al monitoring analyses to city that they can have accurate and	Expenditures Full-Time Part-Time	* 883,402	<b>Budget</b> \$ 957,476 8 0
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Satisfaction with budget process on a 1-5 scale, with 5 being strongly satisfied	New	2.4	3.6	2005 Budget- 4.6	4.5
Percentage of city staff satisfied with information provided by financial management staff	93.0%	90.9%	100.0%	Annual	95.0%
Accuracy of third quarter general fund expenditure projections	99.9%	99.4%	99.7%	Annual	99.5%

		Financial M	lanagement				
Program:	Performance Ma	anagement		2005 Appropriated	2006 Budget		
Program Mission:	To ensure that city leaders have the information they need to track performance, document success, and identify opportunities for improvement in city services.		Expenditures Full-Time Part-Time	\$ 245,170 4 0	\$ 341,191 4 0		
Program Measure:	2002	2003	2004	Mid-Year 2005	Target		
Percent of Mayor's Initiatives completed on time	n/a	n/a	n/a	New	100%		
Percent of annual budget priorities completed on time	n/a	n/a	n/a	New	100%		
Percent of Columbus*Stat action items followed up within two weeks	n/a	n/a	n/a	New	100%		
Attendance rate of Columbus*Stat panel members	n/a	n/a	n/a	New	100%		

	Financial M	lanagement - Perfo	ormance Managem	ent continued	
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Attendance rate of Columbus*Stat participants	n/a	n/a	n/a	New	100%
Average panel member satisfaction rate (5=highest)	n/a	n/a	n/a	New	5.0
Average participant satisfaction rate (5=highest)	n/a	n/a	n/a	New	100%
Percent Performance Management staff time on special projects	n/a	n/a	n/a	New	33%
Percent Performance Management staff time spent in field with departments	n/a	n/a	n/a	New	33%
Average management staff satisfaction with Performance Management support (5=highest)	n/a	n/a	n/a	New	4.5

		Financial N	Management				
Program:	Debt Manageme	nt		2005 ropriated	E	2006 Budget	
Program Mission:	To coordinate the improvements bu improvements pladebt management departments.	dget and capital an, and to provide	Expenditures Full-Time Part-Time	\$ 100,129 1 0	\$	\$ 103,976 1 0	
Program Measure:	2002	2003	2004	d-Year 2005	7	Гarget	
Bond rating: Moody's	AAA	AAA	AAA	AAA		AAA	
Bond rating: Standard and Poor's	AAA	AAA	AAA	AAA		AAA	

		Financial I	Management		
Program:	Grants Managen	nent		2005 Appropriated	2006 Budget
Program Mission:	To ensure that the Columbus is in fis programmatic cor CDBG, HOME, E grant programs.	scal and mpliance with	Expenditures Full-Time Part-Time	\$ 947,735 5 0	\$ 955,632 5 0
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Number of grant- funded programs monitored for compliance with federal and local regulation	21	16	20	8	n/a
Number of grant programs complying with federal and local regulation	21	16	20	7	n/a
Number of grant programs complying with federal and local regulation	100%	100%	100%	88%	100%
Number of grant projects reviewed for compliance with environmental regulation	454	755	473	208	n/a

	Financia	al Management - G	rants Management	continued	
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Number of grant projects complying with environmental regulation	454	755	473	208	n/a
Percent of grant projects complying with environmental regulation	100%	100%	100%	100%	100%
Number of reviews on CDBG and HOME projects subject to federal prevailing wage regulation	1	4	3	2	n/a
Number of projects complying with prevailing wage regulations	1	4	3	2	n/a
Percent of programs complying with prevailing wage regulation	100%	100%	100%	100%	100%

	Financial Management - Grants Management continued							
Program Measure: 2002 2003 2004 2005 Target								
Total grant expenditures	\$21,666,848	\$20,726,147	\$22,155,675	\$7,540,379	n/a			
Amount of grant expenditures in compliance	\$21,666,848	\$20,726,147	\$22,043,076	\$7,540,379	n/a			
Percent of grant expenditures in compliance	100%	100%	99%	100%	100%			

	Financial Management - All Other	ers			
Program:	Financial Management Administration-Citywide Account		Арј	2005 propriated	2006 Budget
Program Mission:	A holding account for later transfer to general fund divisions.	Expenditures Full-Time Part-Time	\$	7,905,270 0 0	\$ 3,700,000 0 0

		Facilities	Management					
Program:	Building Mainte	nance Services			2005 ropriated	2006 ed Budget		
Program Mission:	To provide efficie customer service building maintena	in the area of	Expenditures Full-Time Part-Time	\$			2,318,028 37 0	
Program Measure:	2002	2003	2004		d-Year 2005	Target		
Number of work orders received	n/a	6,000	4,459	4	4,584		n/a	
Percent of work orders closed within 3 business days	n/a	n/a	23%		52%		80%	
Percent of time snow is cleared from sidewalks and parking lots before 10:00 am	n/a	n/a	100%		100%		100%	

	Facilities Management								
Program:	Custodial Servi	Custodial Services 2005 Appropriated							
Program Mission:		l effectively clean he purview of the ement Division.	Expenditures Full-Time Part-Time	\$ 3,098,413 34 5	\$ 3,083,268 31 7				
Program Measure:	2002	2003	2004	Mid-Year 2005	Target				
Average rating of restroom cleanliness	n/a	n/a	n/a	New	Good				
Average rating of building common area cleanliness	n/a	n/a	n/a	New	Good				
Average rating of custodial staff politeness	n/a	n/a	n/a	New	Good				

	Facilities Management								
Program:	Security			2005 Appropriated	2006 Budget				
Program Mission:		I effectively secure he purview of the ement Division.	Expenditures Full-Time Part-Time		0 \$ 603,790 7 7 7				
Program Measure:	2002	2003	2004	Mid-Year 2005	Target				
Percentage of buildings that receive security tours 5 times a week	n/a	n/a	3.77%	3.81%	n/a				
Number of buildings that receive security tours five days a week	n/a	n/a	4	8	n/a				
Number of buildings	n/a	n/a	106	210	n/a				

		Facilities N	Management		
Program:	Energy Manage	ment		2005 Appropriated	2006 Budget
Program Mission:	To create more e in buildings unde Management's pr		Expenditures Full-Time Part-Time	\$ 4,278,954 1 0	\$ 5,910,254 1 0
Program Measure:	2002	2003	2004	Mid-Year 2005	Target
Percentage new buildings that follow the guidelines of Energystar	n/a	n/a	100%	100%	100%
Number of new buildings	n/a	n/a	3	1	n/a
Number of new Energystar buildings	n/a	n/a	3	1	n/a
Percentage of fully renovated buildings that are Energystar compliant	n/a	n/a	100%	n/a	100%
Number of fully renovated buildings that are Energystar compliant	n/a	n/a	1	0	n/a
Number of fully renovated buildings	n/a	n/a	1	0	n/a

		Facilities N	Management				
Program:	Building Mainte Management (C	nance ontract Services)		App	2005 propriated	E	2006 Budget
Program Mission:	To efficiently and maintain general through managin and outside cont	fund facilities g resources, staff,	Expenditures Full-Time Part-Time	\$	1,472,403 5 0	1,688,655 5 0	
Program Measure:	2002	2003	2004	N	lid-Year 2005		Target
Percent of contracts completed on time	n/a	n/a	100%		annual		100%
Cost per square foot for basic facility maintenance	n/a	\$5.39	\$3.94		\$3.22		n/a

Facilities Management - All Others									
Program:	Administration		_	2005 opriated		2006 Budget			
Program Mission:	To provide oversight, leadership and management to the division staff in rendering facilities management services to general fund facilities.	Expenditures Full-Time Part-Time	\$	579,078 2 0	\$	939,482 4 0			